

## User Guide for the Charging Service



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### Register for the Service

- Download the Evenli application to your mobile device
- Add your contact details and payment card information
- Start charging!

If your car's electricity consumption is paid by a company or leasing company, please contact customer service.



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### Charge with the Application

- Connect the charging cable
- Select **“Charging”** > **“Start charging”** in the application
- Point the camera at the device's QR code or enter code manually. If the device has multiple sockets, select the socket you are using in the mobile application.
- Charging begins

The charging price is determined by the property owner. You can check the electricity price at the charging point in the Evenli application.

### Charge with the Charging Tag

The charging tag is an even faster option for regular charging.

#### ORDER YOUR CHARGING TAG

- Open the Evenli application
- Select **“Menu”** > **“Charging tags”** > **“Order a charging tag”**
- Fill in the required information and confirm
- Your charging tag will be sent by letter post



#### ADD THE TAG TO YOUR ACCOUNT

- Open the Evenli application
- Select **“Menu”** > **“Charging tags”** > **“Add a charging tag”**
- Enter the code series on the charging tag into the **“Input code”** section of the application – or add the charging tag by selecting **“Scan NFC tag”** if your smart device supports NFC
- Name the charging tag, for example, “My tag”
- The charging tag is now active

#### START CHARGING WITH THE TAG

- Connect the charging cable
- Show the charging tag to the remote reader on the charger, marked with a symbol (⚡)
- Charging begins

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### Stop Charging

- Charging stops automatically when you terminate the charging from your car's socket switch
- You may also stop charging from the **“Charging”** section of the application

### Customer service

Evenli customer service is available on weekdays from 8.00 to 21.00 and on weekends from 10.00 to 21.00 at 010 582 1400 and by email at tuki@evenli.com